

Commission Terms & Conditions

Please read carefully before placing your order

Welcome

Thank you so much for following along with my art journey and for choosing me to create your dream painting! The following terms outline how commissions work, what to expect, and how I handle shipping and any unexpected situations.

Pricing

Work is priced based on **size**, **complexity**, and **choice of materials** (imitation gold or real gold). A pricing list for the most common sizes and materials is available on my website. For custom canvas or panel sizes and shapes not listed, please get in touch — these can usually be accommodated.

Shipping Cost

Shipping costs range from **€50 – €250** depending on your location and the size of the painting. The exact amount will be confirmed in your final quote.

Accepted Subjects

As a highly specialised artist, I work within a defined style to guarantee the best possible result for every collector. The following subjects fall outside my style and are therefore excluded from commissions:

- Cities and most buildings (very rare exceptions may apply)
- Vehicles of any kind
- Portraits — human or animal
- Still life
- Anything that deviates significantly from my established style

Commission Process

Once your final quote is accepted, the following steps apply:

- **Deposit:** A non-refundable 30% deposit is required to cover initial material costs. Work begins once payment is received.
- **Digital sketches:** I will create digital sketches for your review. After you choose your preferred version, I begin the painting.
- **Progress updates:** Available upon request so adjustments can be discussed before completion.
- **Approval & final payment:** Once the final painting is approved, the remaining balance plus shipping costs are due before dispatch.

Revisions

One free revision of the finished painting is included before shipping. Revisions include changes such as adding detail or adjusting colours — not structural or compositional changes. Each additional revision carries a charge of €100.

Returns & Refunds

Once the final painting has been approved and shipped, returns and refunds are no longer possible. In the event of damage during transit, the following applies:

- **Minor damage:** I will provide instructions on how to repair it.
- **Major damage:** Shipping insurance will cover repair costs by a professional local to you.
- **Beyond repair:** A full refund will be offered via the insurance payout.

For insurance claims to be processed, the buyer must provide all required documentation promptly. If documentation is not submitted in time and the insurance coverage lapses, the cost of repairs or refund becomes the buyer's responsibility.

International Orders (Outside the EU)

- Please allow **7–10 business days** for shipment processing, as export paperwork for artwork must be filed and approved by the local export office.
- Customs fees may apply upon delivery and are the **responsibility of the buyer**.

Shipping

All shipments are **fully insured and tracked** via DHL courier or an equivalent service. A tracking number will be provided as soon as it becomes available.

Agreement

By purchasing a commissioned painting, the buyer agrees to all terms set forth in this document.

Questions? Please don't hesitate to reach out before placing your order.